

# LGBT+ mental health

Some people identify as lesbian, gay, bisexual and trans. Other people don't feel that they fit into traditional categories of gender and sexuality. Some people who identify as LGBT+ may experience difficulties that affect their health and well-being. LGBT+ people can face prejudice and discrimination as part of a minority. This factsheet looks at some of these issues and how to get support.

## Key Points.

- LGBT+ stands for lesbian, gay, bisexual and trans. The '+' is an inclusive term for people who do not feel that they fit into traditional categories of gender or sexuality.
- Research shows that mental health problems, like depression and anxiety are more common in the LGBT+ community.
- There are specialist LGBT+ charities and mental health services that you may be able access for support.
- The Equality Act 2010 states that no service provider or employer may discriminate against anyone because they are lesbian, gay, bisexual or trans.

### This factsheet covers:

1. [What does LGBT+ mean?](#)
2. [What issues might LGBT+ people face?](#)
3. [Where can I get help?](#)
4. [What if I have problems accessing services?](#)

## 1. What does LGBT+ mean?

'LGBT+' stands for lesbian, gay, bisexual, transgender (trans) and others.

As society becomes more aware of people's differences, there are more terms to describe people. The LGBT+ community is diverse, and the plus aims to include all identities.

We realise that people identify themselves in many ways and that some people may find certain terms offensive. Because of this, we have used the term LGBT+ in this factsheet.

### **Lesbian, gay and bisexual**

A person who is sexually attracted to people of their own gender or both genders.

### **Trans**

Trans is a term that includes people who identify as transgender, or transsexual. Transgender people have a gender identity or gender expression that differs from the one given at birth.

Transgender is sometimes called transsexual if the person wants medical help to transition from one sex to another. These are separate issues but for the purpose of this factsheet we use the word trans to cover both terms. There are also many other terms used in the transgender community.

### **Others (+)**

The plus (+) is included to recognise that many people do not identify as LGBT, but do not fit into traditional categories of gender or sexuality. Sometimes you might see organisations describing themselves as 'LGBTQ+' or 'LGBTQIA' instead.

- The 'Q' stands for 'queer' or 'questioning'. This term used to be used as an insult, but some younger people who identify as LGBT+ have reclaimed the word for themselves. Other people who identify as LGBT+ find the term 'queer' offensive.
- The 'I' stands for intersex. Intersex people may identify as male, female or non-binary. Including the 'I' can also be controversial as some intersex people do not identify as LGBT+ and do not want to be part of the community.
- The A stands for asexual. This is a term used to describe people who do not feel any sexual attraction.

Some people describe themselves as 'pansexual'. This refers to someone who feels romantic and sexual attraction to people regardless of their gender identity or sex.

## 2. What issues might LGBT+ people face?

There are different issues that LGBT+ people may have to face.

### **Mental health issues**

Being LGBT+ does not automatically mean you will have mental health issues. However, mental health issues have been found among people who identify as LGBT+. One review of studies on mental health issues in the LGBT+ community found the following:<sup>1</sup>

- LGBT+ people are at more risk of suicidal behaviour and self-harm than non-LGBT+ people.
- Gay and bisexual men are four times more likely to attempt suicide across their lifetime than the rest of the population.
- LGBT+ people are 1½ times more likely to develop depression and anxiety compared to the rest of the population.

The reasons why there are mental health issues among LGBT+ people are complex.

### Lesbian, gay and bisexual

Early medical professionals felt being LGB was a mental illness. Homosexuality was seen as 'part of the problem' and people needed psychiatric treatment.<sup>2</sup> But this changed in 1990 when the World Health Organisation removed homosexuality from their list of mental illnesses.<sup>3</sup>

Stonewall's 'Prescription for Change' report found lesbian and bisexual women had higher rates of suicidal thoughts and self-harm compared to women in general.<sup>4</sup> Of all the common sexual identity groups, bisexual people most frequently have mental health problems, including depression, anxiety, self-harm and suicidality.<sup>5</sup>

LGBT+ people under 26 years old were found to be more likely to attempt suicide and to self-harm.<sup>6</sup>

### Transgender

The situation for the transgender community is more complex. There are 2 guidelines that doctors use to diagnose mental health conditions. One of these is called the International Classification of Diseases (ICD-11). The other is called the Diagnostic and Statistical Manual (DSM-5).

Up until recently the ICD listed gender identity disorders, such as transsexualism, as mental health disorders. But in ICD-11 the term 'gender identity disorders' has been removed from the mental health category. And a new section on 'gender incongruence' has been included in the 'conditions related to sexual health' chapter.<sup>7</sup>

This is a positive step for the trans community as 'being trans' is no longer seen as a mental health illness.

Gender dysphoria is listed in the DSM-5. Gender dysphoria refers to the distress people feel when their sex does not match their gender identity. When this causes a lot of distress, it can be defined as a disorder.<sup>8</sup>

There is controversy over whether gender dysphoria should be classed as a mental health disorder in the DSM-5.

A recent mental health study by Stonewall showed that mental health study showed that 67% of trans people had experienced depression in the previous year. And 46% had thought of ending their life.<sup>9</sup>

### **Discrimination and bullying**

More than half of younger LGBT+ people experience homophobic, biphobic or transphobic bullying in Britain's schools.<sup>10</sup> Nearly half of pupils who experience bullying have symptoms of depression.<sup>11</sup>

In 2013, one in six LGBT+ adults had experienced a hate crime or incident in the last 3 years.<sup>12</sup>

In a survey:

- 19% of LGB employees have experienced verbal bullying from colleagues, customers or service users because of their sexual orientation in the last five years.<sup>13</sup>
- 15% of LGB employees have experienced verbal homophobic bullying from their colleagues in the last five years.<sup>14</sup>
- 25% of trans people are made to use an inappropriate toilet in the workplace, or none at all, during the early stages of transition.<sup>15</sup>
- Over 10% of trans people experienced being verbally abused and 6% were physically assaulted.<sup>16</sup>

### **Coming out**

For some people 'coming out' for the first time can be exciting and liberating. For others it can be difficult. It could be a combination of the two. It may not be a one-off event but something you do many times during your life.

If you come out and experience rejection, you may not want to come out again. You may feel that you have to hide your real self, which can affect your mental wellbeing and cause stress.

If you experience homophobia, biphobia or transphobia, you may turn these feelings inwards. This may lead to negative feelings about your own sexuality or gender identity. This can be called 'internalised homophobia or transphobia'.

Coming out to at least one supportive person, such as a friend or a work colleague, may lessen feelings of depression.<sup>17</sup> It can increase your overall sense of wellbeing and self-esteem, compared to someone who does not come out at all.

## Getting older

Many older LGBT+ people have experienced ill-treatment because of their sexual orientation or gender identity in the past. This could have been at work, from authority figures or their own family.

Some feel that their sexual orientation has, or will have, a negative effect on them when getting older.<sup>18</sup> Their concerns are around future care needs, independence, mobility, health and housing.

Age UK have a guide for older members of the LGBT+ community. You can find the detailed of Age UK in the ['Useful Contacts'](#) section below.

## Substance abuse

LGBT+ people may be more likely to use drugs than heterosexual people.<sup>19</sup> Lesbian and bisexual women are more at risk of substance dependence than the rest of the population.<sup>20</sup>

Heavy drinking or drug use can make existing mental health problems worse and potentially trigger new ones.

You can find more information about **'Drugs, alcohol and mental health'** at [www.rethink.org](http://www.rethink.org). Or call our General Enquiries team on 0121 522 7007 and ask them to send you a copy of our factsheet.

## Culture and identity

People who identify as Black, Asian or minority ethnic (BAME) LGBT+ may face additional barriers when accessing support. This is shown in the following statistics about the BAME LGBT+ community:

- 62% are more likely to experience depression,<sup>21</sup>
- 8% fall under particular communities that are higher risk of attempting to take their own life,<sup>22</sup>
- 18% have experienced difficulty trying to access healthcare services,<sup>23</sup>
- 51% have experienced discrimination because of their ethnicity from others in their local LGBT community,<sup>24</sup> and
- this rises to 61% of Black LGBT people.<sup>25</sup>

You can find more information about **'Black, Asian Minority Ethnic and mental health'** at [www.rethink.org](http://www.rethink.org).

Or call our General Enquiries team on 0121 522 7007 and ask them to send you a copy of our factsheet.

## Body image

You may feel pressure to look a certain way as an LGBT+ person. Many LGBT+ people worry about how they look and wish they thought about it less. Many gay and bisexual men report problems with eating disorders. Or with their weight, or eating, in general.<sup>26</sup>

You can find more information about **'Eating disorders'** at [www.rethink.org](http://www.rethink.org). Or call our General Enquiries team on 0121 522 7007 and ask them to send you a copy of our factsheet.

### **HIV and medication**

LGBT+ people living with HIV can find that their medication affects their emotional wellbeing. However, there are now many different anti-HIV drugs available. You could try another one that suits you better.

HIV specialists are very experienced in working with people who have depression and anxiety. If you have had any mental health problems, you should tell your HIV consultant when you start discussing treatment options.

Some anti-HIV medications and medication for mental illness cannot be taken together. But there are some which you can take together.<sup>27</sup> You should discuss any medication issues with your HIV consultant and psychiatrist.

### **Accessing healthcare**

LGBT+ people can experience more social isolation than the general population.<sup>28</sup> This could make it harder for LGBT+ people who have mental health problems to get support and treatment.

LGBT+ people and their carers may experience discrimination. This may affect their ability to access services and receive the most appropriate support.<sup>29</sup>

A survey found that in gay and bisexual men who have accessed healthcare services in the last year:<sup>30</sup>

- 17% experienced inappropriate curiosity by healthcare professionals, and
- 10% of gay men and 40% of bi men weren't 'out' to anyone about their sexual orientation when seeking general medical care.

In the same survey it was found that:<sup>31</sup>

- 30% of lesbians and 23% of bisexual women, have experienced inappropriate curiosity from healthcare staff
- 27% of trans people have been 'outed' by healthcare staff without their consent, and
- 23% of LGBT+ people have heard negative or discriminatory remarks about LGBT+ people by healthcare staff.

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## **3. Where can I get help?**

Having a mental health problem is not something only LGBT+ people experience. However, if you or someone you know might be struggling then it is important to seek help.

Here are some suggestions about where to get support:

### **Specialist LGBT+ mental health services**

There are often free, or low cost, counselling services available for members of the LGBT+ community. You can find these by searching online or by asking your local LGBT+ service.

Some LGBT+ organisations also provide mental health support groups, mentoring and helplines. You can find local services by searching online for LGBT+ organisations in your area.

Some of these services are listed in the 'Useful contacts' section at the end of this factsheet.

You can also call our advice service on 0300 5000 927 or email us at [advice@rethink.org](mailto:advice@rethink.org) and we can look for you.

### **General mental health services**

#### GPs

Going to see your GP is the main way to get support and treatment for mental health issues. You may have had problems accessing healthcare.

However, there are steps being taken to improve things. The government introduced the NHS Constitution, which says that we all have the right 'not to be unlawfully discriminated against in the provision of NHS services.' This includes sexual orientation and gender reassignment.<sup>32</sup> All NHS services must comply with this principle.

Some NHS trusts have published their own LGBT+ guides for medical professionals.<sup>33, 34, 35</sup>

#### Direct Payments

Disabled and older LGBT+ people may get help with their social care needs. One way to do this is through direct payments. If you have eligible needs, your local authority gives you the money to buy the services you want. This can give you more freedom to organise your own care. This means that you can choose a carer who understands and respects your lifestyle. And that you feel comfortable with.

You can find more information about '**Direct payments**' at [www.rethink.org](http://www.rethink.org). Or call our General Enquiries team on 0121 522 7007 and ask them to send you a copy of our factsheet.

### **LGBT+ support services**

There are many organisations offering social and practical support to the LGBT+ community. There may be LGBT+ social groups, sports clubs or activities in your area that you could become involved in.

Many areas have services for younger people that can help with advice, support and meeting other LGBT+ people. Some areas also have services for older LGBT+ people to help them feel less isolated.

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#### **4. What if I have problems accessing services?**

Accessing general health services can be a difficult experience for someone who is LGBT+. People can be worried about disclosing their sexual orientation or gender identity to health professionals. This may be in case they are misunderstood, or the service cannot meet their needs.

You may decide to come out to your GP or any other medical professional. It may help to talk this through with someone beforehand. You could practice the conversation with a friend. You may prefer to do this with someone you do not know. For example, you could talk it through with someone on an LGBT+ helpline.

#### **What are my rights as an LGBT+ person?**

Under the Equality Act 2010, it is illegal for a service provider to directly, or indirectly, discriminate against anyone who identifies as LGBT+. The NHS and any other organisation that offers services is a service provider.

Stonewall have a guide called 'Protecting Patient Rights' with the General Medical Council. This is about protecting the rights of LGBT+ people in health services. You can find it at:

[www.stonewall.org.uk/sites/default/files/protecting-patients-your-rights-as-lgb-people-3.pdf](http://www.stonewall.org.uk/sites/default/files/protecting-patients-your-rights-as-lgb-people-3.pdf).

#### **What if I am not happy with my treatment?**

If you are not happy with your treatment, you can:

- talk to your doctor about your treatment and ask for a second opinion,
- get an advocate to help you speak to your doctor,
- contact Patient Advice and Liaison Service (PALS) and see whether they can help, or
- make a complaint.

There is more information about these options below.

#### **Second opinion**

If you are not happy with your treatment, you should talk to your doctor and see if you can resolve the situation with them. The National Institute for Health and Care Excellence (NICE) produces guidelines for the treatment of different mental health conditions. You can refer to these guidelines if you feel your doctor is not offering you the right treatment.

You may feel that your treatment needs to be changed. If your doctor does not agree, you could ask for a second opinion. You are not legally entitled to a second opinion, but your doctor might agree to it if it would help with treatment options.



## Advocacy

An advocate is someone who is independent of the NHS but understands the system and your rights. They can come to a meeting with you and your doctor and make sure you get what you are entitled to. Advocates help you make sure your voice is being heard.

Some organisations may have specialist LGBT+ advocacy services. You can search online to see if there are any local advocacy services in your area. Or you could call our Advice Service so we can search for you.

## 'PALS'

The Patient Advice and Liaison Service (PALS) at your NHS trust can try to help you with any problems or issues you have with an NHS service. You can find your local PALS' details at:

[www.nhs.uk/service-search/other-services/Patient%20advice%20and%20liaison%20services%20\(PALS\)/LocationSearch/363](http://www.nhs.uk/service-search/other-services/Patient%20advice%20and%20liaison%20services%20(PALS)/LocationSearch/363).

## Complaints

If you have no success using an advocate or PALS, you could complain using the NHS complaints procedure. The GP practice or mental health trust should be able to give you a leaflet about their complaint procedure.

You can find more information about:

- Second opinions
- Advocacy
- Complaining about the NHS or social services

at [www.rethink.org](http://www.rethink.org). Or call our General Enquiries team on 0121 522 7007 and ask them to send you a copy of our factsheet.

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## **Age UK**

An organisation that offers guidance and support for older people who may be experiencing difficulties in accessing services or care. Their guide for older LGBT+ people can be found using this link:

[www.ageuk.org.uk/globalassets/age-uk/documents/information-guides/ageukig02\\_lesbian\\_gay\\_bisexual\\_transgender\\_inf.pdf?dtrk=true](http://www.ageuk.org.uk/globalassets/age-uk/documents/information-guides/ageukig02_lesbian_gay_bisexual_transgender_inf.pdf?dtrk=true)

**Telephone:** 0800 678 1602 or 0800 055 6112

**Email via website:** [www.ageuk.org.uk/contact-us/information-and-advice//](http://www.ageuk.org.uk/contact-us/information-and-advice//)

**Website:** [www.ageuk.org.uk](http://www.ageuk.org.uk)

## **The Asexual Visibility and Education Network**

Hosts the world's largest online asexual community as well as a large archive of resources on asexuality. Provides email to support to people who identify as asexual and their friends and family.

**Email:** [aven.ga@gmail.com](mailto:aven.ga@gmail.com)

**Website:** [www.asexuality.org](http://www.asexuality.org)

### **Being Gay is Okay**

A service that gives online information and advice for under 25-year olds.

**Telephone:** 01483 727667 (Tuesday and Sunday only, 7:30pm – 10pm)

**Email via website:** [www.bgiok.org.uk/contact/contact\\_main.html](http://www.bgiok.org.uk/contact/contact_main.html)

**Website:** [www.bgiok.org.uk](http://www.bgiok.org.uk)

### **The Beaumont Society**

A national transgender support network offering emotional support via a weekly helpline, as well as general information and support groups

**Telephone:** 01582 412220 (open 24 hours a day, 365 days a year)

**Address:** The Beaumont Society, 27 Old Gloucester St, London, WC1N 3XX

**Website:** [www.beaumontsociety.org.uk/](http://www.beaumontsociety.org.uk/)

### **Equality Advisory and Support Service**

An organisation that provides advice on discrimination and human rights issues

**Telephone:** 0808 800 0082, (9am–7pm Monday to Friday, 10am-2pm Saturday)

**Text phone:** 0808 800 0084

**Address:** FREEPOST EASS HELPLINE FPN6521

**Email via**

**website:**[www.equalityadvisoryservice.com/app/ask/session/L3RpbWUvMTQ5Nzg3MDY0MS9zaWQvRFh2ZE92bG4%3D](http://www.equalityadvisoryservice.com/app/ask/session/L3RpbWUvMTQ5Nzg3MDY0MS9zaWQvRFh2ZE92bG4%3D)

**Website:** [www.equalityadvisoryservice.com](http://www.equalityadvisoryservice.com)

### **GIRES (Gender Identity Research and Education)**

A charity that provides information for transgender people and medical professionals, including research and links to support groups

**Telephone:** 01372 801554

**Address:** The Gender Identity Research and Education Society, Molverley, The Warren, Ashted, Surrey, KT21 2SP

**Email via website:** [www.gires.org.uk/contact-us/](http://www.gires.org.uk/contact-us/)

**Website:** [www.gires.org.uk](http://www.gires.org.uk)

### **GMFA (Gay Men Fight Aids)**

A gay men's health charity with lots of useful information on their website.

**Email via website:** [www.gmfa.org.uk/Pages/Contact.aspx](http://www.gmfa.org.uk/Pages/Contact.aspx)

**Website:** [www.gmfa.org.uk](http://www.gmfa.org.uk)

### **Pink Therapy**

Pink Therapy has a directory listing qualified therapists throughout the UK who work with the LGBT+ community from a positive stance.

**Telephone:** 07971 205323

**Address:** BCM 5159, London, WC1N 3XX

**Email:** [admin@pinktherapy.com](mailto:admin@pinktherapy.com)

**Website:** [www.pinktherapy.com](http://www.pinktherapy.com)

### **Mind Out**

A mental health service for LGBT+ people which provides advice, information, advocacy, peer support groups, mentoring and wellbeing events.

**Telephone:** 01273 234 839

**Address:** Community Base, 113 Queens Rd, Brighton, BN1 3XG

**Email:** [info@mindout.org.uk](mailto:info@mindout.org.uk)

**Website:** [www.mindout.org.uk](http://www.mindout.org.uk)

### **Stonewall**

A charity for all LGBT+ people both in the UK and abroad. They can provide information and advice. They have a database that can help you find local lesbian, gay and bisexual community groups or services.

**Telephone:** 0800 0502020 (9:30am - 4:30pm Monday to Friday)

**Address:** 192 St John Street, London, EC1V 4JY

**Email:** [info@stonewall.org.uk](mailto:info@stonewall.org.uk)

**Website:** [www.stonewall.org.uk](http://www.stonewall.org.uk)

### **Switchboard LGBT+**

A service that gives national information and a listening service over phone and email and instant messaging. All volunteers identify as LGBT+ so the person answering the telephone will have an understanding of your situation. They are based in London but do take calls from the whole of the UK.

**Telephone:** 0300 330 0630 (10am-10pm every day)

**Address:** Switchboard, PO Box 7324, London, N1 9QS

**Email:** [chris@switchboard.lgbt](mailto:chris@switchboard.lgbt)

**Website:** [www.switchboard.lgbt](http://www.switchboard.lgbt)

### **Antidote**

A service that offers information and support exclusively to LGBT+ people around drugs, alcohol and addiction. Part of London Friend's service.

**Telephone:** 0207 833 1674

**Address:** London Friend, 86 Caledonian Rd, London, N1 9DN

**Email:** [office@londonfriend.org.uk](mailto:office@londonfriend.org.uk)

**Website:** <https://londonfriend.org.uk/antidote-drugs-alcohol/>

### **Birmingham LGBT Centre**

Voluntary organisation providing advice and support to LGBT+ people in Birmingham. Offers counselling, well-being services and wide range of support groups.

**Telephone:** [0121 643 0821](tel:01216430821) (Monday – Friday, 8am – 9pm, Saturday – Sunday, 11:30am – 7pm)

**Address:** Birmingham LGBT Centre, 38-40 Holloway Circus, Birmingham, B1 1EQ

**Email:** [hello@blgbt.org](mailto:hello@blgbt.org)

**Website:** [www.blgbt.org](http://www.blgbt.org)

### **ELOP (East London Out Project)**

A London based LGBT mental health and wellbeing centre offering a holistic approach. They offer counselling, support groups, advocacy and young people's services.

**Telephone:** 020 8509 3898

**Address:** 56-60 Grove Rd, Walthamstow, London, E17 9BN

**Email:** [info@elop.org](mailto:info@elop.org)

**Website:** [www.elop.org](http://www.elop.org)

### **Leicester LGBT Centre**

Voluntary organisation providing support to LGBT+ people in Leicester, Leicestershire and Rutland. Offers counselling and wide range of support groups.

**Telephone:** 07935 669611 (3pm – 5pm, Tuesdays & Wednesdays, 1pm – 3pm Thursday)

**Address:** 15 Wellington St, Leicester, Leicestershire, LE1 6HH

**Email via website:** [info@leicesterlgbtcentre.org](mailto:info@leicesterlgbtcentre.org)

**Website:** [www.leicesterlgbtcentre.org](http://www.leicesterlgbtcentre.org)

### **LGBT Foundation**

A Manchester based charity offering mental health services and resources to the gay community. This includes befriending, free counseling and a support helpline.

**Telephone:** 0345 3 30 30 30 (10am until 6pm on a weekday excluding bank holidays and religious festivals)

**Address:** 5 Richmond St, Manchester, M1 3HF

**Email:** [info@lgbt.foundation](mailto:info@lgbt.foundation)

**Website:** [www.lgbt.foundation](http://www.lgbt.foundation)

### **London Friend**

A long-running LGBT+ charity which offers low-cost counselling, drug and alcohol services as well as social and support groups. Based in North London.

**Telephone:** 020 7833 1674

**Address:** London Friend main office, 86 Caledonian Rd, London, N1 9DN

**Email:** [office@londonfriend.org.uk](mailto:office@londonfriend.org.uk)

**Website:** [www.londonfriend.org.uk](http://www.londonfriend.org.uk)

### **Metro**

Provides health, community and youth services across London and the south east of England. Mental health support includes counselling, mental health drop-in, sexual health counselling and advocacy.

**Telephone:** 020 8305 5000

**Email:** [hello@metrocharity.org.uk](mailto:hello@metrocharity.org.uk)

**Website:** [www.metrocentreonline.org](http://www.metrocentreonline.org)

### **Opening Doors London**

Provides a range of services and activities for LGBT+ people over 50 in London.

**Telephone:** 0207 239 0400

**Address:** Tavis House, 1-6 Tavistock Square, London, WC1H 9NA

**Email via website:** [info@openingdoorslondon.org.uk](mailto:info@openingdoorslondon.org.uk)

**Website:** [www.openingdoorslondon.org.uk](http://www.openingdoorslondon.org.uk)

### **Outcome**

An LGBT+ mental health service run through Mind in Islington, offering psychotherapy, counselling, art therapy, alternative therapies and activities.

**Telephone:** 020 7272 5038 (Tuesdays only)

**Address:** Outcome, Mind Spa, 35 Ashley Rd, London, N19 3AG

**Email:** [sigal.avni@islingtonmind.org.uk](mailto:sigal.avni@islingtonmind.org.uk)

**Website:** [www.islingtonmind.org.uk/our-services/outcome/](http://www.islingtonmind.org.uk/our-services/outcome/)

### **Support U**

Leading lesbian, gay, bisexual and transgender (LGBTQ+) help and support service based in the south east of England.

**Telephone:** 0118 321 9111

**Address:** 15 Castle Street, Reading. RG1 7SB

**Website:** [www.supportu.org.uk/](http://www.supportu.org.uk/)

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