



GIS Retired Newsletter

It's renewal time again please go to Page 3 & ensure you download your latest policies. We no longer provide hard copy booklets as we are trying our utmost to keep costs down which ultimately we can pass onto you. It is extremely important that you have the correct policy so please destroy all previous copies.

We can only make changes to the Scheme if you, the Members give us your thoughts, ideas and suggestions. So, if you have the time please either scan the QR code on the left or visit our website [HERE](#) and leave us some feedback - good or bad.

Leave Feedback



In this newsletter you will find:

↓ Reminder to use Smart Delay Plus | Updated GIS Booklets effective from
↓ 1st October 2025 | Important information to note | New Prices | Holiday
Home update | Healthcare | Legal Update | Latest Apps | PTC Update

Smart Delay Plus - Don't Forget to Register at least **48 hrs** before travel

Volee' DEPARTURES					
DEPARTING FROM		FLIGHT	TO	DEPARTS	STATUS
TERMINAL 1	Gate 14	350	ROME	8:10 PM	DEPARTED
TERMINAL 2	Gate 35	215	CHICAGO	8:30 PM	ON TIME
TERMINAL 1	Gate 43	408	TORONTO	8:45 PM	DELAYED
TERMINAL 1	Gate 46	180	PARIS	9:25 PM	ON TIME
TERMINAL 3	Gate 5	122	DETROIT	9:30 PM	DELAYED
TERMINAL 2	Gate 2	117	TOKYO		CANCELLED
TERMINAL 2	Gate 51	212	LA	8:35 PM	DEPARTED
TERMINAL 2	Gate 33	212	NEW YORK	10:15 PM	ON TIME

SMART DELAY PLUS

This benefit entitles you to airport lounge access in the event that your registered flight is delayed or a cash sum of £25 if there is no lounge available. For cover to apply you must register each and every flight via the registrations platform. You are unable to claim for both benefits. It only takes a couple of minutes to register. You will need to use the PIN code to access the page. Alternatively scan the QR code below to register.



**TO OBTAIN THE PIN PLEASE
REFER TO YOUR TRAVEL
BOOKLET ON PAGE 10**

IMPORTANT INFORMATION TO NOTE

Updated Booklets - Scheme & Travel



Please look at our dedicated retired page on our branch website for all your latest booklets and information - click [here](#) to view the most upto date Scheme Benefits Booklet and Travel Policy

IMPORTANT QUESTIONS YOU MAY NOT KNOW:

What if my holiday straddles the renewal date of 1st October 2025?

- If your holiday departs prior to the 1st October 2025 but you do not return until after this date then the **previous** policy will be in place for your trip. On this occasion the Policy reference will be **CQ8460AHA246** and after the 1st October your Policy reference will be **CQ8460AHA257**

Extended Age

- Cover is now extended to your 80th Birthday (worldwide travel up until age 75 then European travel only from 75 - 79 along with a [GHIC card](#). **IMPORTANT:** If the member transfers to the over 70 category then both member and partner will have the cover under the travel insurance (restricted to Europe only aged 75-79). As the scheme age limit has increased the partner who **previously would have been excluded from travel** can now be covered subject to the Worldwide/European age limits and continuation of monthly payments.

Extended Cruise Cover - Due to this extended cover there is now no requirement for Philip Williams to produce a letter to accompany your policy for your cruise line.

- There is now Cruise extension cover within your policy to provide specific situations you may face including missed departure, skipped port, cabin confinement & loss or damage to cruise attire.

GIS PRICING WEF 1ST OCTOBER 2025

WHAT WILL IT COST ME ?



Retired Age Group	Covers	Price
Under 70	Worldwide Travel	Single £36.75 Joint £44.75
Age 70 - 74	Worldwide Travel	Single £32.50
Age 75 - 79	European Only Travel with GHIC Card	Single £32.50

It is extremely important that you check & understand what you are paying for - we can only act on your instructions and update your Beneficiary if you tell us of any changes

KELLING HEATH LATEST



Relax & Stay A While

YOU CAN TAKE YOUR POOCH (WELL IN FACT 2 WELL BEHAVED POOCHES!)

This park is set in woodland not too far from Sheringham and the Norfolk Coast.

Retired Members can book this lodge **excluding** April, July & August & school holidays during May & October. Please note that the site is closed during Dec to Feb.

There is a small fee to take your four legged friend so if you are interested please email the office for more information at office@lincs.polfed.org



01522 305460 | office@lincs.polfed.org

WWW.POLFED.ORG/LINCS

GREAT NEWS - WE HAVE A SECOND HOLIDAY HOME



Aysgarth Holiday Lodge is now available to book

& YOU CAN STILL TAKE YOUR POOCH

The Group Insurance Trustees have recently purchased a 2nd welfare holiday home, this time in the beautiful Yorkshire Dales. Primarily, this has been purchased to provide a peaceful and restorative environment for our serving members in need of welfare support. But in addition to this we are able to offer 3 and 4 night breaks to our GIS members which includes all Retired members. To enquire about availability for this excellent lodge in a tranquil setting in the Yorkshire Dales please email office@lincs.polfed.org for more information.

Retired Members can book this lodge **excluding** April, July & August & school holidays during May & October. Unlike Kelling Heath this site is open all year round.

Before you know it you could be relaxing in the private hot tub surrounded by beautiful countryside which is open all year round. For further information on both holiday homes please click [here](#)

01522 305460 | office@lincs.polfed.org

WWW.POLFED.ORG/LINCS

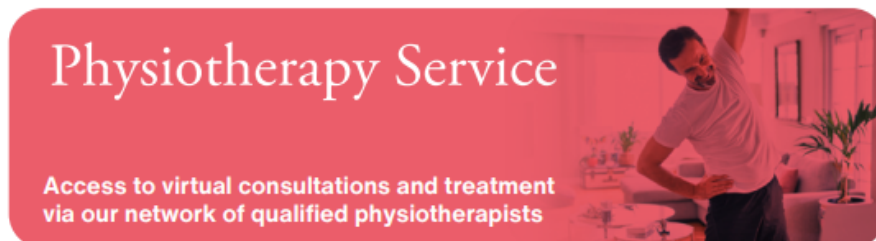
HEALTHCARE



There has been a major update for the **GP24** App and Digital Booking System available through your Group Insurance Scheme. The new app will allow you to choose an appointment time to suit your needs and integrate with any other HealthHero services in your scheme.

What do I do to add this to my phone?

Visit page **13** of your booklet and use access code **LN25**



This provides you with an unlimited number of sessions so you can contact the service whenever you need to with the added bonus of booking the same clinician and upto 6 weeks in advance

What do I do to add this to my phone?

Visit page **14** of your booklet and use **LN25** to register

LEGAL EXPENSES INSURANCE

There are currently 16 sections of cover that you may not know about. **Temple Legal Protection** are the new insurers within our scheme & they have provided you with a Consumer Legal Services Website which you may find useful.

What do I do to add this to my phone?

Visit page **16** of your policy to register and use code **PERS710200** to access.

This gives you a **Law Guide** for more information about each area of law and the **Areas of Law** take care of legal matters with documents that adapt to meet your needs:

Buying & Selling
Complaints & disputes
Motoring
Personal Finance
Powers of Attorney
Prenuptials & living together
Probate & confirmation
Wills
Workplace
Building work
Landlords

[CLICK HERE](#)

NEW APPS FOR YOU TO USE MOTOR BREAKDOWN & PHILIP WILLIAMS MEMBERPASS



Download the **CallAssist App** on GooglePlay or the App Store. Using the App will enable you to report a breakdown, receive notifications on who will attend and when, and allow you to track the Recovery Operators progress to you.

What do I do to add this to my phone?

To download the Call Assist app visit **page 18** of your scheme benefits booklet

To register enter your own mobile number then where it states enter your emergency assistance phone number insert **01206 714743**

MemberPass is a simple way of easily accessing all scheme information on your phone at all times. To add your **MemberPass** to your phone wallet scan the **QR code** below then follow these easy instructions:

- Tap “Add to Wallet” when prompted
- iPhone - Open Wallet, tap the pass, then tap the (...) in the top right corner. If you opened Wallet by double-clicking the side button, tap the (i) icon
- Android - Open the pass and tap “Pass Details



From there you will see the following:

- Scheme Benefits Booklet
- Travel Policy
- Claims Information
- Clickable phone numbers and email links

The best bit about this **MemberPass** is that any policy changes made by Philip Williams will automatically upload so there is no excuse for you to not have the correct policy at all times.

LATEST INFORMATION WE HAVE RECEIVED FROM THE POLICE TREATMENT CENTRE



Donation Rate Increase in 2026



After much discussion the PTC Trustees recently voted unanimously to raise the monthly donation rate for **Serving Officers** to **£9.99** per month from **1st January 2026**, and to raise the donation rate for **Retired Officers** to **£5.99** per month from **1st April 2026**

This decision was not taken lightly and comes as a necessity to combat increases in costs. The donation rate for serving officers has not been increased since 2016

Further Information will be available soon