

Durham Police Group Insurance Scheme

To make your handy summary card, please print this sheet, cut along the solid lines and fold in half.

Durham Police Group Insurance Scheme

Scheme Website –
Scan Code



Suite 1A Kingfisher House
St John's Road
Meadowfield
Co Durham DH7 8TZ
T: 0191 378 7470
www.polfed.org/durham



Insurance Brokers
3rd Floor, Quayside House
110 Quayside
Newcastle upon Tyne
NE1 3DX
T: 0191 479 7600

This card does not confirm membership of the scheme.

Durham Police Federation is an appointed representative of Arthur J. Gallagher Insurance Brokers Limited which is authorised and regulated by the Financial Conduct Authority. Registered Office: Spectrum Building, 55 Blythswood Street, Glasgow G2 7AT. Registered in Scotland. Company Number: SC108909.

Online claims portal at <https://policefed.taurus.claims/> or call 0330 020 0044

Mobile Phone/Gadget Insurance:

0800 085 6605

Best Doctors:

DURHAM2020 or call 0203 499 4891

Download the 'Care On Demand' app and register with scheme code –

GP on Demand:

www.arclegal.co.uk/carefirst (Username and Password – Durhampol)

Lifestyle helpline and online support services: 0800 177 7894

Care First:

24-hour legal helpline: 0333 234 3461

Arc Legal Expenses:

European breakdown assistance: Please refer to Group Insurance Scheme booklet

UK breakdown assistance: 0333 070 2647

RAC Motor Breakdown – Contract No. DPGIS001:

Non-emergency claims: Contact Federation for claim form

24-hour medical emergency helpline: +44 1483 265 696

Allianz Travel Policy SZ29291867: