



Cleveland Police Federation

JOINT BRANCH COUNCIL

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1 April 2025

Dear Retired Member

Your Group Insurance Policy renews on 1st April 2025.

Due to a combination of inflationary pressures and an increased number of claims, the premiums have increased for retired members, partner premiums are unchanged

Category	Previous monthly premium	New monthly premium
Retired member under 70	£40.50	£43.00
Retired partner under 70	£10.50	£10.50

Retired member aged 70 - 74	£31.50	£34.00
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Please note the following changes and enhancements:

Call Assist

The service remains with Call Assist, but the number has changed to **01206 812 756**

The Call Assist App has the facility to request assistance without the need to ring the Call Centre and provides location services to aid prompt recovery

To download on Android visit:

<https://play.google.com/store/search?q=Call%20Assist&c=apps>

To download on iPhone visit:

<https://apps.apple.com/cz/app/call-assist-vehicle-rescue/id6446279862>

GP24

The GP24 policy now includes a Musculoskeletal (MSK) Physiotherapy service with access to virtual consultations and treatment via their network of qualified physiotherapists

There is a new App giving access to a Digital Booking System which allows you to choose an appointment time to suit your needs.

The new App can be downloaded by visiting <https://philipwilliams.gp24.co/> or scan the QR Code below. When registering, use the unique code CV25



iOS Device

In the Safari web browser navigate to the web app link above. Then click the icon shown left and select 'Add to Home Screen' and then 'Add'.

Android Device

In the web browser navigate to the web app link above. Then click the icon shown left and select 'Add to Home Screen'.

Laptop/Desktop - PC

Right click with the mouse to display the menu and select 'Create Shortcut'.

Top-up cover, Scheme Benefits Booklet, Travel Policy and all policy wordings are available on the Philip Williams website www.philipwilliams.co.uk To gain access you will need to register using your personal email address.

Paying for Partner Cover does not automatically cover any new partner after your retirement. Partners must have been accepted and recorded on Federation records, before a Member has retired, for Partner Cover to be in place. If your circumstances change and you no longer cohabit with your recorded partner, it is your responsibility contact the Federation and reduce your cover to Retired Member cover.

Please ensure the Federation have the details of your nominated beneficiary for Life Insurance. Please also ensure that the Federation have your personal email address for future correspondence. Send any updated information via email to office@cleveland.polfed.org

Kind Regards

A handwritten signature in brown ink, consisting of a stylized 'C' followed by a horizontal line and a loop.

Carl Baker
Branch Secretary & Group Insurance Trustee
On behalf of the Group Insurance Trust