



Cleveland Police Federation

JOINT BRANCH COUNCIL

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1 April 2025

Dear Serving Member

Your Group Insurance scheme renews on 1st April 2025.

Due to a combination of inflationary pressures and an increased number of claims, the premiums have increased for serving members, but partner premiums remain unchanged.

Category	Previous Monthly premium	New monthly premium
Serving Member under 70	£36.00	£38.50
Serving Member's partner under 70	£6.50	£6.50

Please note the following changes and enhancements:

Call Assist

The service remains with Call Assist, but the number has changed to **01206 812 756**

The Call Assist App has the facility to request assistance without the need to ring the Call Centre and provides location services to aid prompt recovery.

To download on Android visit:

<https://play.google.com/store/search?q=Call%20Assist&c=apps>

To download on iPhone visit:

<https://apps.apple.com/cz/app/call-assist-vehicle-rescue/id6446279862>

GP24

The GP24 policy now includes a Musculoskeletal (MSK) Physiotherapy service with access to virtual consultations and treatment via their network of qualified physiotherapists

There is a new App giving access to a Digital Booking System which allows you to choose an appointment time to suit your needs.

The new App can be downloaded by visiting <https://philipwilliams.gp24.co/> or scan the QR Code below. When registering use the unique code CV25



iOS Device

In the Safari web browser navigate to the web app link above. Then click the icon shown left and select 'Add to Home Screen' and then 'Add'.

Android Device

In the web browser navigate to the web app link above. Then click the icon shown left and select 'Add to Home Screen'.

Laptop/Desktop - PC

Right click with the mouse to display the menu and select 'Create Shortcut'.

Additional Supplementary Insurance Cover

£50,000 Life £5.00 per month per person

£100,000 Life £8.00 per month per person

£25,000 Critical Illness Cover £9.00 per month per person

£50,000 Critical Illness Cover £15.00 per month per person

Supplementary Cover, Scheme Benefits Booklet, Travel Policy and all policy wordings are available on the Philip Williams website www.philipwilliams.co.uk To gain access you will need to register using your personal email address.

Paying for Partner Cover does not automatically cover a new partner. A new partner must apply via Philip Williams website and complete a Health Declaration before cover can be confirmed.

Please ensure the Federation have the details of your nominated beneficiary for Life Insurance. Please also ensure that the Federation have your personal email address for future correspondence. Send any updated information via email to office@cleveland.polfed.org

Kind Regards

A handwritten signature in dark ink, appearing to be 'Carl Baker', written on a light-colored background.

Carl Baker
Branch Secretary & Group Insurance Trustee
On behalf of the Group Insurance Trust