



PFEW Pay and Morale Survey 2016 Surrey Police October 2016

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INTRODUCTION

This note provides a summary of responses to the PFEW Pay and Morale Survey received from respondents from Surrey Police in 2016.

Where appropriate, details of average responses for the police service as a whole are also presented, as well as a ranking of Surrey Police compared to other forces. Where rankings are provided, a ranking of 1 represents the force with the highest percentage of respondents expressing a particular attitude or intention, and a ranking of 42 represents the force with the lowest percentage of respondents expressing a particular attitude or intention¹. One force was excluded from this ranking because the sample size was considered too low to be representative of the force as a whole (<200 responses). Please be aware that the actual differences between individual rank positions may be quite small and, if used, should be interpreted cautiously.

Graphical summaries are also presented which compare the proportion of respondents expressing a particular attitude or intention in each force to the average for the service as a whole. These graphical summaries indicate either 1) that a force has the same proportion of respondents expressing a particular attitude as the national average or lower; 2) that the force has a higher proportion of respondents expressing a particular attitude than the national average; or 3) that the proportion of respondents expressing a particular attitude in a force is 10% or more higher than the national average.

RESPONSE RATE AND RESPONDENTS

679 responses were received from Surrey Police, representing a response rate of around 36% (based on March 2016 Home Office figures of officer headcount). The national response rate for the 2016 survey was 35%. Last year's response rate for Surrey Police was 26%. Please bear this in mind when making comparisons with last year's findings.

Overall 2% of respondents to the survey declined to state which force they belonged to. The responses from these officers have been included within the national data but are excluded from force-level analysis.

69.5% of responses from Surrey Police were received from male officers and 30.5% of responses were from female officers. 74.0% of respondents were Constables, 18.3% were Sergeants and 7.7% were Inspectors or Chief Inspectors.

¹ Rankings have been determined at two decimal places.

MORALE

58.8% of respondents from Surrey Police told us that their morale is currently low.

Nationally, the proportion of respondents reporting low personal morale ranges from 72.0% at the top ranking force to 41.9% at the bottom ranking force. In terms of the proportion of respondents with low morale, Surrey Police ranks 8 out of 42, meaning that, compared to Surrey Police, there are 34 forces with a smaller proportion of respondents reporting low morale.

95.0% of respondents from Surrey Police felt that morale within the force is currently low.

Across England and Wales as a whole, the proportion of respondents reporting low force morale ranges from 98.8% at the top ranking force to 74.1% at the bottom ranking force. In terms of the proportion of respondents reporting low force morale, Surrey Police ranks 5 out of 42 forces, meaning that there are 37 forces with a smaller proportion of respondents who feel that morale within their force is low.

Comparison of 2016 and 2015 figures for morale in Surrey Police are provided in the table below.

	2016	2015
Low personal morale	58.8%	67.2%
Low force morale	95.0%	95.9%

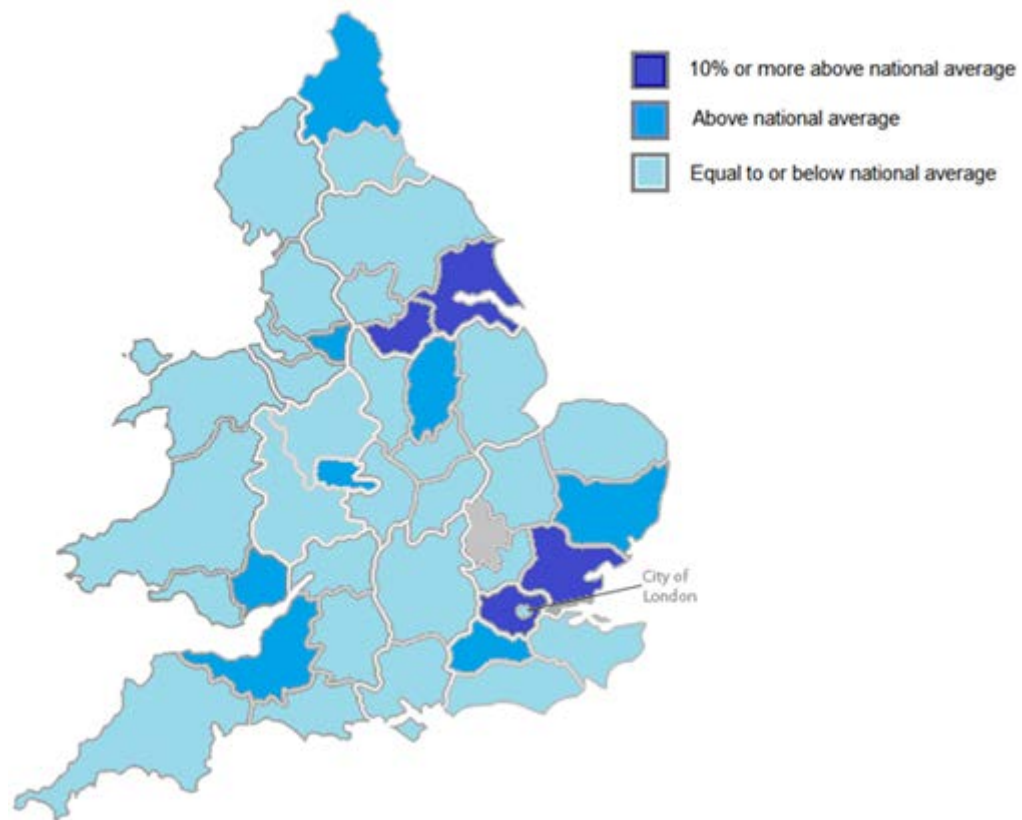
The proportion of respondents in the police service as a whole who said that their morale is low was 55.9%; this compares to 70.1% of respondents to the PFEW Pay and Morale survey in 2016; the proportion of respondents reporting low morale in 2016 was significantly smaller than in 2015².

The proportion of respondents in the service as a whole who said that morale in their force was low was 89.5%; in 2015, this proportion was 94.6%. Again the difference between 2016 and 2015 was statistically significant³.

² Z= 40.1, p < 0.001

³ Z=25.2, p < 0.001

Proportion of respondents reporting low personal morale compared to national average in 2016



REASONS FOR LOW MORALE

The survey asked respondents about the factors that had a positive or negative effect on their morale, the table below shows the proportion of respondents in Surrey Police who said a particular factor has had a negative effect upon their morale compared to the national average.

Factor	Negative effect on morale (Surrey Police)	Negative effect on morale (England and Wales)
Pay and benefits (including pension)	73.5%	70.9%
Day-to-day job role	45.5%	39.9%
Workload and responsibilities	59.7%	52.4%
Work-life balance	60.8%	58.2%
Opportunities for development and promotion	36.5%	49.9%
Health and wellbeing	53.5%	54.3%
How the police as a whole are treated	86.2%	84.2%
Treatment by senior managers	41.1%	42.1%

ATTITUDES TOWARDS THE POLICE

72.8% of respondents from Surrey Police said that they would not recommend joining the police to others.

Nationally, the proportion of respondents who said that they would not recommend joining the police to others ranges from 78.6% in the top ranking force to 55.4% in the bottom ranking force. Compared to the other forces in England and Wales, Surrey Police ranks 10 out of 42; there are therefore 32 forces with a smaller proportion of respondents who say that they would not recommend joining the police to others.

64.0% of respondents from Surrey Police said that they did not feel valued within the police.

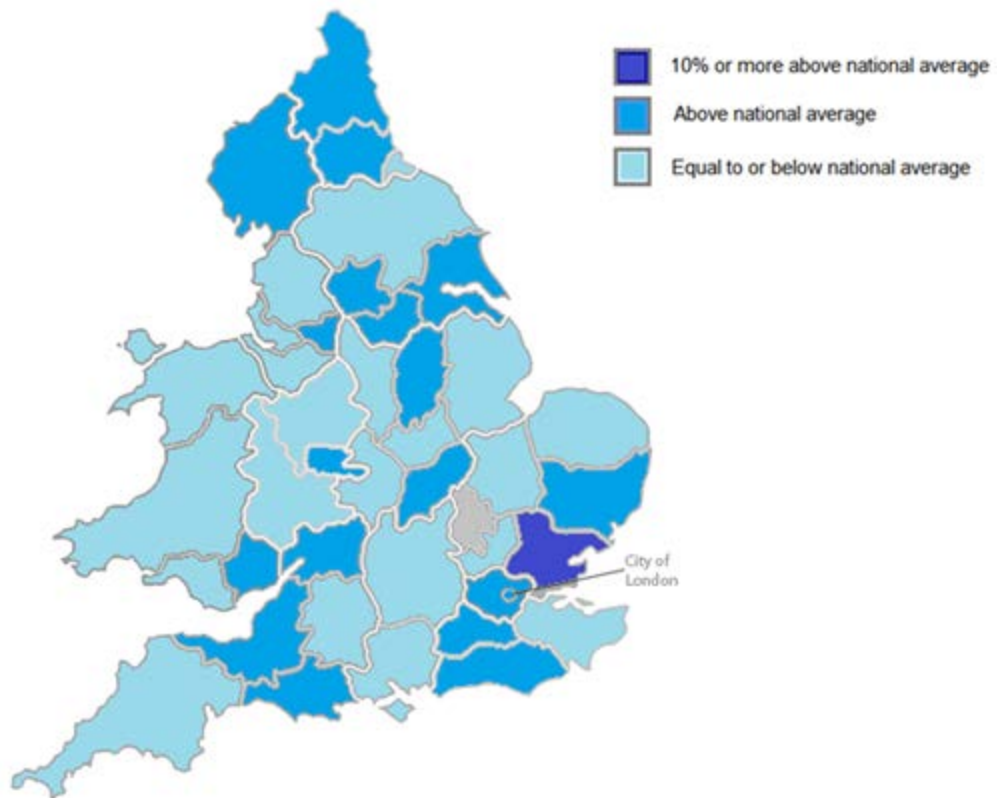
The proportion of respondents who did not feel valued ranges from 79.2% in the top ranking force to 53.1% in the bottom ranking force. In terms of the proportion of respondents who did not feel valued within the police, Surrey Police ranks 23 out of 42; there are 19 forces with a smaller proportion of respondents who did not feel valued.

	2016	2015
I would not recommend joining the police to others	72.8%	77.8%
I do not feel valued in the police	64.0%	68.5%

For the service as a whole, the proportion of respondents in 2016 who said that they would not recommend joining the police to others was 69.9%. In 2015, 76.3% of respondents said that they would not recommend joining the police. The difference between 2016 and 2015 is statistically significant⁴.

Across the police service as a whole, 67.3% of respondents said that they did not feel valued; compared to 74.7% of respondents in last year's survey. A significantly smaller proportion of respondents did not feel valued this year compared to 2015⁵.

Proportion of respondents who would not recommend the police to others compared to national average in 2016



⁴ Z = 19.6, p < 0.001

⁵ Z = 22.1, p < 0.001

INTENTION TO LEAVE

16.7% of respondents from Surrey Police told us that they intend to leave the police service within two years. A further 24.1% of respondents said that they currently do not know what their intentions are with regards to staying in or leaving the police.

The proportion of respondents who planned to leave the police ranged from 21.5% at the top ranking force to 4.5% at the bottom ranking force. In terms of the proportion of respondents intending to leave, Surrey Police ranks 2 out of 42 forces, meaning that there are 40 forces with a smaller proportion of respondents intending to leave within two years.

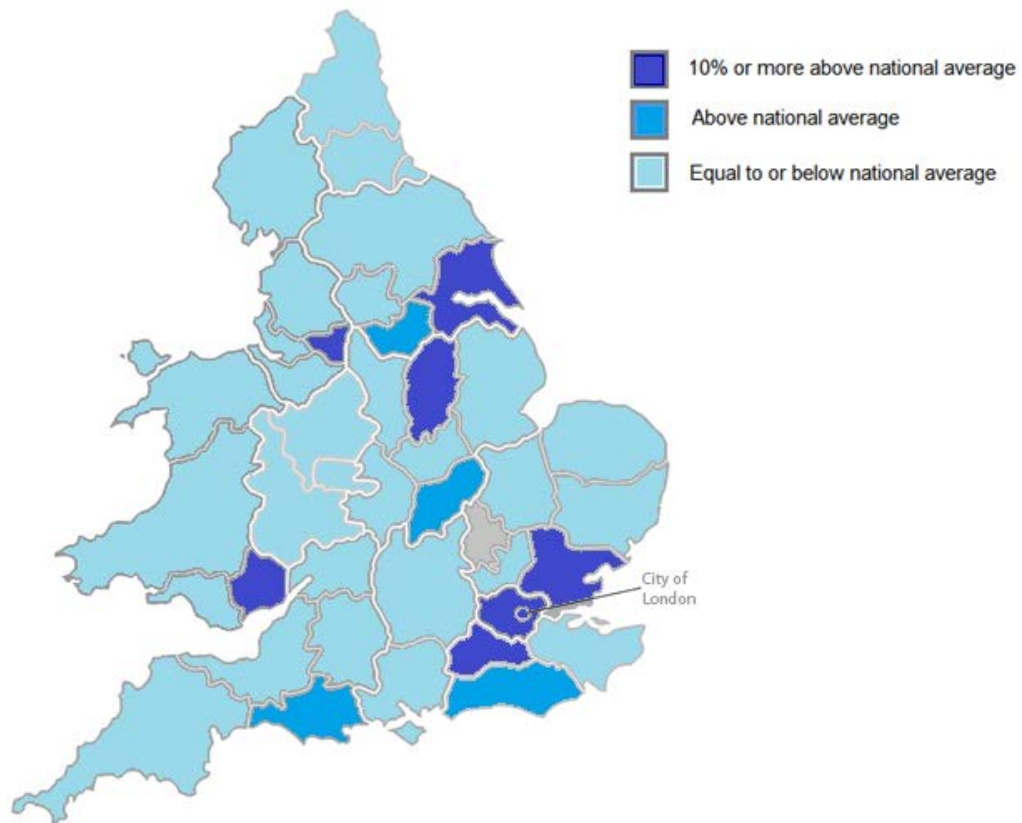
Comparison of 2016 and 2015 figures for intention to leave in Surrey Police are provided in the table below.

	2016	2015
Intend to leave the police within two years	16.7%	16.7%

For the service as a whole, 11.8% of respondents planned to leave the police service within two years; in 2015, 15.6% of respondents said that they intended to leave within two years. A significantly smaller proportion of respondents intended to leave the police service in 2015 compared to 2016⁶.

⁶ Z = 15.2, p < 0.001

Proportion of respondents intending to leave the police within two years compared to national average in 2016



REASONS FOR INTENDING TO LEAVE THE POLICE SERVICE

Respondents who had said they intended to leave were asked to indicate the reasons behind this intention. The table below shows the proportion of respondents in Surrey Police who said that a particular factor has had a major effect on their intention to leave, compared to the national average.

Please be aware that respondents were able to choose more than one option therefore the figures provide below will not add up to 100%.

Factor	Major effect on intention to leave (Surrey Police)	Major effect on intention to leave (England and Wales)
The impact of your job on your family/personal life	55.2%	57.2%
Your morale	77.1%	81.7%
Your opportunities for development and promotion	20.0%	49.1%
Your pay and benefits	56.2%	67.6%
Better job opportunities outside of the Police	43.3%	59.2%
The impact of the job on your health and wellbeing	74.5%	69.4%
Dissatisfaction with your day-to-day job role	44.2%	43.6%
Your workload and responsibilities	46.2%	41.8%
How the police as a whole are treated	76.4%	77.6%
Your treatment by senior managers	29.8%	43.7%

PAY AND BENEFITS

80.8% of respondents from Surrey Police told us that they do not feel that they are paid fairly for the responsibilities they have within their job.

Across England and Wales, the proportion of respondents who feel that they are not paid fairly for their responsibilities ranges from 80.8% at the top ranking force to 63.0% at the bottom ranking force. Surrey Police ranks 1 out of 42 forces; there are 41 forces with a smaller proportion of respondents who say that they are not fairly paid for the responsibilities within their job.

66.8% of respondents from Surrey Police said that they are dissatisfied with their overall remuneration (including basic pay and allowances) and 67.0% said that they are dissatisfied with their pensions.

Nationally, The proportion of respondents who are dissatisfied with their overall remuneration ranges from 74.2% at the top ranking force to 50.9% at the bottom ranking force. In terms of respondents reporting dissatisfaction with their remuneration, Surrey Police ranks 15 out of 42 forces, meaning that there are 27 forces with a smaller proportion of respondents who are dissatisfied with their remuneration.

Pension dissatisfaction ranges from 71.5% at the top ranking force to 55.5% at the bottom ranking force. Surrey Police ranks 15 out of 42 forces for this indicator; therefore there are 27 forces with a smaller proportion of respondents who are dissatisfied with their pension.

	2016	2015
Do not feel fairly paid for the responsibilities within their job	80.8%	75.3%
Dissatisfied with total remuneration	66.8%	65.3%
Dissatisfied with pension	67.0%	71.3%

Nationally, 74.4% of respondents said that they were not paid fairly for the responsibilities they have within their job; this proportion was 70.3% in 2015. A significantly larger proportion of respondents said that they were not paid fairly for their responsibilities this year compared to last year⁷.

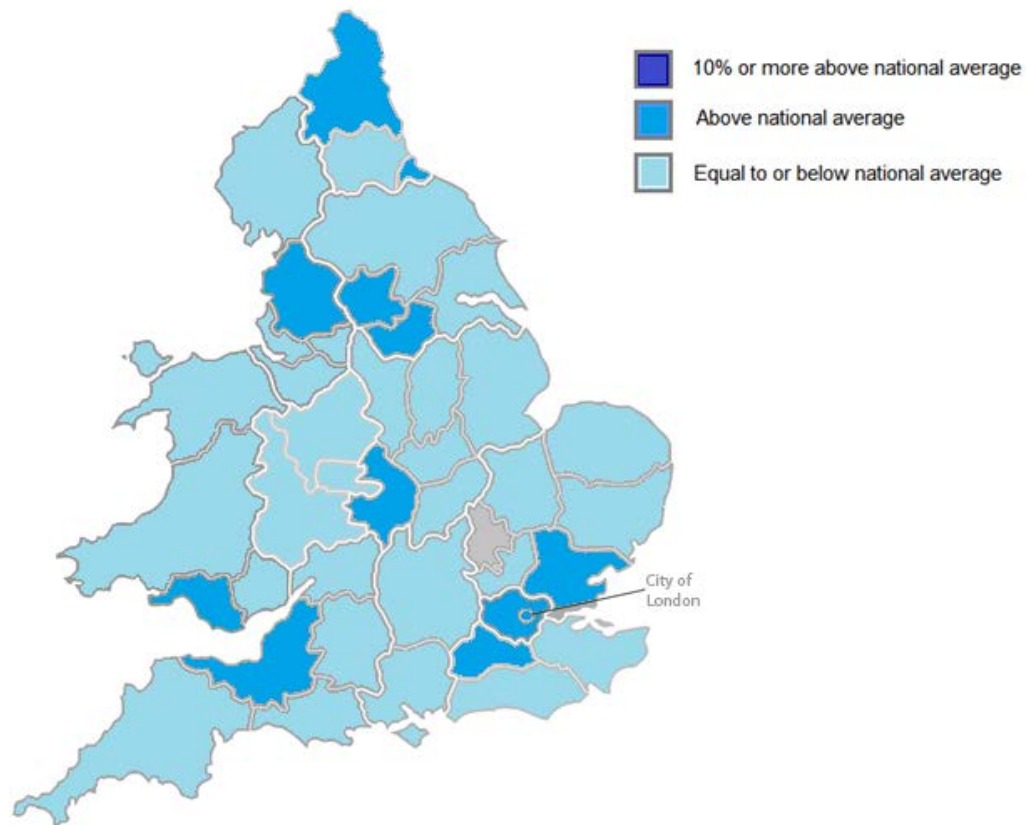
The proportion of respondents across the police service as a whole who were dissatisfied with their remuneration was 66.7%; this compares to 62.7% in 2015. The difference between the proportion of respondents who were dissatisfied with their overall remuneration in 2016 and 2015 was statistically significant⁸.

⁷ Z=12.5, p < 0.001

⁸ Z = 11.4, p < 0.001

Across England and Wales, the proportion of respondents who were dissatisfied with their pension in 2016 was 66.6%; this proportion was 68.9% in 2015. A significantly smaller proportion of respondents were dissatisfied with their pension this year compared to last year⁹.

Proportion of respondents who do not feel fairly paid for the responsibilities within their job compared to national average in 2016



⁹ Z = 6.7 p < 0.001

NOTE FOR JBBs

Additional findings from the 2016 Pay and Morale survey are available on request from the Research and Policy department. Additional topics include, but are not limited to:

- Reasons for not applying for promotion
- Satisfaction with training and development, shift patterns and working hours
- Engagement (including pride in the police)
- Perceptions of fair treatment
- Perceptions of fair pay (e.g. in relation to the hazards or stresses on the job)
- Impact of recent changes to pay and conditions on morale

The findings of the survey can also be broken down in more detail in terms of different demographic groups, such as rank, role or length of service. However please be aware that we can only go into a certain level of detail with this demographic data in order to preserve respondents' confidentiality.

JBBs wishing to obtain further information in a certain area can contact Dr Fran Boag-Munroe (fran.boagmunroe@polfed.org) to discuss their requirements. The Research and Policy Department only has one member of staff responsible for these data requests therefore please bear this in mind in terms of turnaround times and the amount of data you request.

All other interested parties should speak to their local JBB in the first instance.